Factsheets: **Families of competences**

**Deliverable D2.2**

Date: 28/07/22

Author: WP2
Index

Preamble ........................................................................................................... 4
Families of Competences – Introduction ......................................................... 5
Current description of classification frameworks ........................................... 6
Cultural heritage economic activities in NACE ................................................ 7
Cultural heritage occupations in ISCO ........................................................... 8
Cultural heritage occupations in ESCO ........................................................... 9
Developing a CHARTER model based on the value chain concept .................. 10
CHARTER model for the Cultural Heritage sector ........................................... 11
CHARTER proposal for the Cultural Heritage sector and practices ................. 12
CHARTER Spiderweb .................................................................................... 13
CHARTER Spiderweb – an evaluative tool for competences profiles ............... 14
CHARTER Spiderweb – visual examples of competences profiles ................. 15
CHARTER Spiderweb – a complex analysis ................................................... 17
Next steps ....................................................................................................... 22
References ...................................................................................................... 23
<table>
<thead>
<tr>
<th>Programme</th>
<th>EPPKA2 – Cooperation for innovation and the exchange of good practices</th>
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**CHARTER website:** [www.charter-alliance.eu](http://www.charter-alliance.eu)

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**Application area**

This document is a formal output for the European Commission, applicable to all members of the CHARTER project and beneficiaries.

**Statement of originality**

This document contains original unpublished work except where clearly indicated otherwise. Acknowledgement of previously published material and of the work of others has been made through appropriate citation, quotation, or both.

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**Citation**

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<td>Elis Marcal, E.C.C.O. Anna Mignosa, EUR Margherita Sani, NEMO</td>
<td>25/07/2022</td>
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<tr>
<td>Reviewed by</td>
<td>Johanna Leissner (EAB)</td>
<td>26/07/2022</td>
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<tr>
<td>Approved by</td>
<td>Herman Bashiron Mendolicchio, UB Lluis Bonet, UB, Coordinator</td>
<td>27/07/2022, 28/07/2022</td>
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Preamble

Heritage is centered in people, their engagement is fundamental for the realization of heritage values in a living dynamic cycle, reflecting identities and creating legacies. Heritage is intrinsically related to personal wellbeing and human identity.

However:
It is a rich but undervalued and under-resourced social and economic good. Present statistics do not provide a fair and thorough representation of heritage as an asset for societal development, in economic as well as cultural perspective.

Assessment

- The heritage sector is poorly defined in terms of concepts and frameworks, necessary for its economic and social visibility and professional recognition.
- Current data cannot be considered accurate, comparable, coherent and easily accessible to allow a clear collection of information.
- Existing data hinders transnational assessments and consequently evidence-based policy making.

Proposal

CHARTER aims
- To define a model of the heritage sector that considers contemporary heritage practices and social engagement.
- To address the deficits in frameworks used for data collection.
- To make recommendations for the future development of statistical analysis, professional and economic frameworks within a sectoral approach.
- To support a paradigm shift in policy-making for heritage.
### Families of Competences - Introduction*

#### CHARTER Objectives
- Create a lasting and comprehensive skills strategy for the heritage sector.
- Bridge gaps between educational and occupational systems and employer needs.
- Propose curricula for the development of new skills for professionals.
- Develop a transferable methodology and framework to recognise competences and skills found across the sector and encourage exchange, capacity building and movement within Europe.
- Produce policy recommendations and advocate at EU level for the benefit of all current and future heritage professionals and students.

#### WP2 Objectives
- To identify the professional skills and competences that characterise the heritage sector.
- To draft competences profiles and propose tools for doing so.
- To recommend needs and gaps to the sector’s education and training provisions.
- To deliver an integrated strategy for capacity building and professional recognition for those active or involved in cultural heritage.

#### Methodology
WP2 uses a ‘bottom up’ approach by analysing what it is that people do to fulfil their role in heritage. Roles and occupations are related to existing frameworks for the classification of sectors and activities that are used at national and European level.

WP2 is developing:
- a model to demonstrate the multidisciplinary nature of heritage practice;
- a methodology to map these activities and occupations onto the proposed model in terms of skills and competences

This mapping exercise will make visible both the core and transversal nature of these skills where they are expressed as levels of expertise. Identifying families of competences describing heritage practice, will allow samples of occupational profiles to be drafted.

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*The factsheets are a reductive analysis of work carried out to date encompassed in D2.1. analysis and proposals. They also include internal and on-going CHARTER work which will be further developed in the next report.*
Current description of classification frameworks

NACE - Nomenclature générale des Activités économiques dans la Communauté Européenne
European taxonomic framework classification of economic activities and products

ISCO - International Standard of occupations (ISCO-08)
Occupations in terms of jobs, tasks and duties

ESCO - European Skills, Competences, Qualifications and Occupations
Occupations in terms of skills, competences and qualifications

Key points

NACE and ISCO frameworks are used as:

➢ Statistic indicators to generate data on jobs and economic performance and the contribution of a sector.

➢ A model for the development of national and regional classifications of occupations or used directly in countries that have not developed their own national classifications.

Goal

CHARTER analyses how cultural heritage is assessed and described in these frameworks
Cultural heritage economic activities in NACE

NACE
Nomenclature générale des Activités économiques dans la Communauté Européenne
European taxonomic framework classification of economic activities and products

Key points
- CATEGORIES OF ECONOMIC ACTIVITIES - They are mutually exclusive and should fully cover the observed sector. They are grouped together when they share a common process of producing goods or services.
- ECONOMIC ACTIVITIES - Correspond to an input of resources, a production process and an output of products or services.

Assessment
Demonstrates cultural heritage economic activities as unclear if not invisible, with the exceptions of:
- 91. 0 Libraries, archives, museums and other cultural activities
- 91.01 Library and archives activities
- 91.02 Museums activities
- 91.03 Operation of historical sites and buildings and similar visitor attractions

However one can also find heritage related activities spread in other categories, failing NACE’s own principle of categorization:
- 71.0 Architectural and engineering activities; technical testing and analysis
- 71.1 Architectural and engineering activities and related technical consultancy
- 71.11 Architectural activities

Or in:
- 33 Repair and installation of machinery and equipment
- 33.19 Repair of other equipment, including restoring of organs and other historical musical instruments

While some related activities can be found under several categories, because the field of heritage is so narrowly interpreted and poorly classified in NACE, its economic impact is lost to statistical analysis and to informed policy making.

Proposal
The broadened concept of heritage requires sectoral status within NACE. This would:
- Enable the extensive range of heritage related activities that currently exist to be captured.
- Allow a self-sustaining model of economic activities to be developed, unlike the linear value chain models that are typically applied.
Cultural heritage occupations in ISCO

**ISCO**

Is a hierarchical classification framework of occupations. Jobs are organised into clearly defined groups of occupations according to the tasks and duties undertaken in the job. They are categorized and clustered into 10 major groups according to their skills level following ISCED - International Standard Classification of Education (can be translated into EQF - European Qualifications Framework).

**Key points**

- OCCUPATION - set of jobs whose main tasks and duties are characterized by a high degree of similarity in scope, skills level and skill specialization.
- JOB - set of tasks and duties performed by one person.
- SKILL - the ability to carry out the tasks and duties of a given job.

**Assessment**

Cultural heritage occupations are unclear if not invisible in ISCO, except for:
262 Librarians, archivists and curators, (Major group 2 –Professionals)
3433 Gallery, museum and library technicians (Major group 3 – Technicians and Associate Professionals)

The broad and diverse professional practice in the cultural heritage sector is narrowly represented in ISCO. It can’t describe the variety of professions as they currently exist in Europe.

**On-going**

CHARTER survey of occupations in cultural heritage uses ISCO and its national mirror framework – NOC - to identify occupations. This survey demonstrates the huge diversity in allocation of heritage occupations across the codes. It is still an ongoing work, here is an example: all these occupations are found under ISCO code 3433 (Gallery, museum and library technicians).
Cultural heritage occupations in ESCO

ESCOn European Skills, Competences, Qualifications and Occupations is an online portal developed by the European Commission to support job mobility across Europe, promoting a more integrated and efficient labour market, by offering a “common language” on occupations and skills that can be used on employment and education and training.

Key points
- OCCUPATIONS - Each occupation corresponds to an ISCO code.
- 3,008 occupations organised into ISCO Major Groups, hierarchically organized according to complexity and skill level.
- 13,890 skills are described, grouped into the following areas:
  - K – Knowledge
  - L – Language skills and knowledge
  - S – Skills
  - T – Transversal skills and competences

Assessment
As ESCO is based on ISCO, the full range of heritage occupations are not recognised in ESCO. However, as ESCO abstracts skills, it is possible to identify a certain number of skills that are relevant for the heritage sector.

On-going
Given the discrete nature of skills and competences specific for the heritage sector, CHARTER recommends a thematic approach in the classification frameworks. Skills are described in ESCO in generic terms in order to promote transferability of skills between occupations and sectors, whenever possible. Skills in ESCO need to be contextualised.

The CHARTER survey of occupations was used through cooperation with ESCO to identify existing ESCO occupations and skills. The output – ESCO skills interpreted from the survey result, leading to identification of ESCO occupations, and in turn leading to even more ESCO skills – has been assessed following the CHARTER model.

A limited number of core skills for the heritage sector, within the ESCO system, has thus been listed while substantial gaps are continuously identified in the on-going work.
Developing a CHARTER model based on the value chain concept

**Stylised Value Chain for material cultural heritage**

- **Core Functions**
  - Creation
    - Recognition as heritage (heritage value)
  - (Sustainable) Management
    - Conservation (preservation, rehabilitation, restoration, repair and maintenance activity)
    - Renovation activity
  - Dissemination / trade
    - Marketing / dissemination activities
    - Selling / renting
  - Exhibition / transmission
    - Exhibition activities
    - Exploitation activities

- **Support Functions**
  - Education / research activities
  - Regulatory management / public funding / policy regulation activities

- **Activities**
  - Living in
  - Exploring
  - Visiting

**Source:** ESPON (2019)

**Key points**

- Framework to delineate economic sectors.
- Describes key areas of activity in a production cycle where added value is generated - from the initial input of resources to the final outcome of a product or a service.
- Identify the myriad of discrete activities necessary for such value led flow.
- Outcome should exceed the sum added by each activity.

**Value chain model**

The linear chain model of economic production fails to account for the value of heritage to society where this value is generated by people for people within a temporal and spatial paradigm. This means resources are inherited from the past, are left as legacies for the future made meaningful by present understanding and use.

**Proposal**

Instead of using a linear chain model where heritage is seen as an input, CHARTER proposes a circular model to demonstrate how key moments in the generation of added value serve to increase the value of the resource to society in a continuous process. CHARTER sees this as a self-sustaining eco system.
Proposal

CIRCULAR MODEL
Heritage practice occurs in a cycle of activity that is a self-sustaining, on-going phenomenon of society. Helping to release, safeguard and amplify the value of heritage defines the work of the heritage practitioner. The cycle is self-sustaining because the more heritage value is amplified the more heritage value is released.

COMMON GOOD
Where resources are in the interest of all, can be shared by all and are beneficial to all.

FUNCTIONS
Fields of activity that represent key moments in amplifying heritage value. Objectives within each Function aggregate activities sharing similar concepts considered core and discrete to each Function. These activities are the building blocks of occupational profiles. An occupation can be specific to a Function because of its core competences. Activities can be shared across the 6 Functions in different ratios of learning or expertise. These 6 Functions replace the original 5 areas form the call and are the result of the work of CHARTER.

(See the link to Report D2.1 on page 23)
Proposal

FUNCTIONAL AREAS
Whereas the value of heritage is publically authored, heritage practitioners are those professionals who:

✓ can help **recognize** and enhance that value through expert knowledge;
✓ can contribute to its **use and engagement** through skilled interpretation and communication;
✓ can **preserve** and sustain heritage into the future through appropriate conservation and **safeguarding** measures;
✓ can promote, resource and protect heritage through informed **governance and policy making**;
✓ can **teach** and develop innovative approaches to heritage through **research and development**;
✓ can mediate, enable and protect heritage through insightful **management** and guidance.

The above describe the 6 Functions which have come to represent key arenas of professional practice in a fully developed heritage sector.
The CHARTER model illustrates the landscape of the cultural heritage sector and the interrelationship of its parts. Families of competences are aggregated within this proposed landscape or Model. The circular Model was used to create a tool to assess families of competences in each Function. The hexagonal structure of the spiderweb retains the concept of circularity. The Functional areas are now colour coded for easier use.

**Proposal**

The ability to carry out activities is a qualitative evaluation of learning. For this evaluation CHARTER proposes to use the Model in combination with the European Qualification Framework (EQF). The EQF can be used to assess lifelong learning. It is also used as a calibration mechanism for finding equivalence in qualifications across Europe.
The use of “Acknowledging” in the first level is an empirical proposal arising out of the Vienna workshop. Further work will be carried out to clarify levels of knowledge to be applied in the final CHARTER model spider-web tool.

** Assessment **

Each triangle is divided into 8 bandwidths numbered from 0 at the centre out to 8. These bandwidths correspond to the 8 levels of the EQF. Somebody working in the heritage sector should be able to map the types of activities that are core to their work within the Functions, relative to the level of expertise they may have. Competence is the ability to carry out specific tasks with the level of skill and knowledge appropriate to the job. It should be possible to map the activities and levels of skills in the spiderweb.

** Proposal **

This tool may be used to:
- Evaluate educational programs which are based on learning outcomes.
- Assess gaps and needs between educational delivery and work requirements.
- Design career plan for professional development.
- Evaluate and develop skills needed to address (external) challenges.
- Describe competences profiles as they are already used by heritage professionals at national level and sectoral networks such as NEMO, E.C.C.O., ICOM, ICOMOS, etc.
CHARTER Spiderweb – visual examples of competences profiles

Assessment
✓ This tool has been used as an empirical exercise in an external stakeholder meeting and Vienna CHARTER general meeting.
✓ People were asked to allocate some key activities in the spiderweb.
✓ First level of visual representation of a competences profile.

Example
Senior Conservator-restorer

Example
Cultural economics lecturer
CHARTER Spiderweb – visual examples of competences profiles

Second level of visual representation of a competences profile, where activities are briefly described mapped onto the spiderweb.

Example

Museum education officer

ENGAGEMENT AND USE
Communicate content
Engage audiences
Design educational programmes
Develop narratives and content

MANAGEMENT
Manage educational projects and budgets
Manage group dynamics
Plan forward

RESEARCH AND DEVELOPMENT – EDUCATION
Research cultural heritage resources
Research target groups

GOVERNANCE AND POLICY MAKING
Work within legislative frameworks

PRESERVATION AND SAFEGUARDING
Taking into account conditions of heritage resources to be used in educational activities

RECOGNITION
Identify the characteristics and value of heritage
Antiquarian of Built Environments
Swedish heritage occupation for professionals with a BSc and a MSc in Integrated Conservation of Built Environments. It provides for professional positions in public administrations on local, regional, and central levels (museums and heritage administrations), as well as in private practice (architectural offices and also self-employment).

When drafting this example, tasks identified were based on consortium meetings and discussions, and material from ICOMOS. Skills used were limited to those identified in our ESCO skills assessment, and as they relate to ICOMOS documents. It is important to note that the tasks and skills provided in the example are a tentative assessment.

How to use
The spider web and “Functions” tables (following pages) are used together, as an integrated tool to represent a competences profile. By using a dot per task as described in the accompanying table, set at a specific level of expertise, a visual image is produced as an integrated set of competences.
## CHARTER Spiderweb – a complex analysis

<table>
<thead>
<tr>
<th>TASKS</th>
<th>ESCO skills</th>
<th>ICOMOS skills</th>
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<tbody>
<tr>
<td><strong>RECOGNITION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Identify and analyse properties/characteristics, and assess the authenticity and significance of these, and their heritage values</td>
<td>Fine arts</td>
<td>Architectural history</td>
</tr>
<tr>
<td></td>
<td>Historic architecture</td>
<td>Understand the significance and the history of the monument, ensemble or site involved and its context</td>
</tr>
<tr>
<td></td>
<td>Cultural history</td>
<td>Understand historic areas and operational territories and their history</td>
</tr>
<tr>
<td></td>
<td>History</td>
<td>History of architecture, engineering and urban planning (evolution of the forms and features of the built environment with regard to their structure, heritage character defining elements and functions)</td>
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<tr>
<td></td>
<td>Anthropology</td>
<td>Specific knowledge of the theory, and the history of architectural and urban conservation (including the basics of the history of technology, and knowledge of the evolution of building forms)</td>
</tr>
<tr>
<td></td>
<td>Archaeology</td>
<td>History of gardening and landscaping (including planting design) both as an art and as a craft</td>
</tr>
<tr>
<td></td>
<td>Art history</td>
<td>Read elements of a site, including landform, earthworks, rocks, water features, plants, plantings, constructions, buildings, ornaments, sculpture, views, spaces and subterranean archaeological evidence</td>
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<tr>
<td></td>
<td>Art-historical values</td>
<td>Read the values, understand the significance and the history of the monument</td>
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<tr>
<td></td>
<td>Evaluate art quality</td>
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<tr>
<td>2. Involve and empower communities, and all stakeholders, to recognise heritage</td>
<td></td>
<td>Knowledge of the economic benefits of built heritage and innovative funding models</td>
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<tr>
<td></td>
<td></td>
<td>Advise on the authenticity and significance of the work of art, monument, ensemble or site</td>
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<tr>
<td><strong>PRESERVATION &amp; SAFEGUARDING</strong></td>
<td></td>
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<tr>
<td>3. Carry out condition assessment of cultural heritage, and conservation-restoration actions and disseminate</td>
<td>Assess conservation needs</td>
<td>Architectural conservation</td>
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<tr>
<td></td>
<td>Advise on building matters</td>
<td>Technical knowledge of construction</td>
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<tr>
<td></td>
<td>Advise on construction materials</td>
<td>Destructive and non-destructive methods of analysis</td>
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<tr>
<td></td>
<td>Advise on landscapes</td>
<td>Methods for dating artefacts and structures</td>
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<tr>
<td></td>
<td>Examine the conditions of buildings</td>
<td>Structural systems of historic buildings and structures</td>
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<tr>
<td></td>
<td>Apply restoration techniques</td>
<td>Design any necessary adaptions, so that they preserve the historically essential features</td>
</tr>
<tr>
<td></td>
<td>Conservation techniques</td>
<td>History and theory of conservation, conservation methodologies and approaches</td>
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<tr>
<td>Supervise projects for the conservation of heritage buildings</td>
<td>Oversee the practical interventions</td>
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<td>Architecture regulations</td>
<td>Construction history and techniques, as well as materials’ characteristics, use and behaviour</td>
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<td>Principles of conservation as well as appropriate conservation and maintenance methods</td>
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<tr>
<td></td>
<td>Architectural conservation</td>
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<td></td>
<td>Technical knowledge of construction</td>
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<td></td>
<td>Theory and process of historical conservation as it relates to historic gardens and parks etc.</td>
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<td></td>
<td>Adapt building environmental functions to heritage environments</td>
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4. Identify, research and appraise cultural heritage characteristics, values, significance and its local and social context

| Provide conservation advice | Compose condition reports | Supervision and detailed recording of structures before and during works by drawn, photographic and written means |

### ENGAGEMENT & USE

<table>
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<tr>
<th>TASKS</th>
<th>ESCO skills</th>
<th>ICOMOS skills</th>
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<tr>
<td>6. Engage communities and stakeholders</td>
<td>Build community relations</td>
<td>Management of relations with communities and other stakeholders</td>
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<tr>
<td></td>
<td>Maintain relations with local representatives</td>
<td>Work with inhabitants, administrators and planners to resolve conflicts and to develop conservation strategies appropriate to local needs, abilities and resources</td>
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<td></td>
<td></td>
<td>Interaction with the development of buildings and built environments</td>
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<td>Advice owners on maintenance, repairs and preservation, and on suitability of projects which require formal &quot;listed&quot; building consent</td>
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<tr>
<td>7. Design cultural heritage experiences</td>
<td>Create cultural venue outreach policies</td>
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<tr>
<td></td>
<td>Create cultural venue learning strategies</td>
<td></td>
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<tr>
<td>8. Planning, management, interpretation and promotion of responsible management of tourism in built heritage sites and destinations</td>
<td>Agritourism</td>
<td></td>
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<tr>
<td>TASKS</td>
<td>ESCO skills</td>
<td>ICOMOS skills</td>
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<tr>
<td>9. Communicate and disseminate contents</td>
<td>Prepare exhibition programs</td>
<td>Advice owners on maintenance, repairs and preservation, and on suitability of projects which require formal &quot;listed&quot; building consent</td>
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<tr>
<td>10. Deploy technical resources</td>
<td>_________________________________________________________________________</td>
<td>Presentation of the collection for fruition, as well as public-engagement and educational activities</td>
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<tr>
<td>MANAGEMENT</td>
<td>_________________________________________________________________________</td>
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<tr>
<td>11. Coordinate and allocate resources in management of conservation and maintenance incl monitoring human and financial resources</td>
<td>Corporate social responsibility</td>
<td>Maintenance strategies, management policies and the policy framework for environmental protection and preservation of monuments and their contents, and sites</td>
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<td></td>
<td>Manage conservation of natural and cultural heritage</td>
<td>Understand economic considerations and their consequences in the life of a building</td>
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<tr>
<td></td>
<td>Estimate restoration costs</td>
<td>Maintenance strategies, management policies and the policy framework for environmental protection and preservation of monuments and their contents, and sites</td>
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<tr>
<td></td>
<td>Calculate costs of repair operations</td>
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<td>12. Lead multidisciplinary teams</td>
<td>Project management</td>
<td>Lead a team of craft workers</td>
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<td>13. Planning of strategies and future possibilities</td>
<td>Cultural projects</td>
<td>Planning, management, interpretation and promotion of responsible management of tourism in built heritage sites and destinations</td>
</tr>
<tr>
<td></td>
<td>Liaise with cultural partners</td>
<td>Valuation, transactions in and management of all types of land and property: purchase, sale, letting, investment, mortgage, rating, insurance, compensation or taxation; causes of obsolescence and changes in building and site</td>
</tr>
<tr>
<td>14. Monitoring the results of project activities and assessment of outcomes</td>
<td>Management, co-inspection (and audit) and maintenance of the collection/museum</td>
<td>Understand economic considerations and their consequences in the life of a building</td>
</tr>
<tr>
<td>RESEARCH &amp; DEVELOPMENT/EDUCATION</td>
<td>_________________________________________________________________________</td>
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<tr>
<td>15. Monitor trends with an impact on heritage and heritage communities, including heritage practices with elaboration of concepts and principles for heritage practice</td>
<td>Analyse recorded sources</td>
<td>Updated inventory and documentation systems, and updated research and exploration methods</td>
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<td></td>
<td>Interview techniques</td>
<td>Analysis of interventions over time</td>
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<tr>
<td>16. Research and interpret cultural heritage, and investigate heritage-related problems, including historical documentation and research</td>
<td>Carry out strategic research</td>
<td>Understand materials, and diagnose their pathologies and causes of decay</td>
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<td></td>
<td>Collect samples for analysis</td>
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</tr>
<tr>
<td>TASKS</td>
<td>ESCO skills</td>
<td>ICOMOS skills</td>
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<tr>
<td>----------------------------------------------------------------------</td>
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<td>---------------------------------------------------</td>
</tr>
<tr>
<td>17. Formulate problems, opportunities and different consequences for</td>
<td>Investigate and report on the motivation and</td>
<td>Unique understanding of how traditional</td>
</tr>
<tr>
<td>built environments, urban landscapes</td>
<td>history of the creation of a work of art or</td>
<td>buildings operate in modern times and how best</td>
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<td></td>
<td>historic building site or ensemble in its cultural</td>
<td>they can be maintained, repaired, conserved and</td>
</tr>
<tr>
<td></td>
<td>context</td>
<td>restored if appropriate</td>
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<tr>
<td>18. Develop innovative/sustainable solutions for</td>
<td>Identification of materials, analysis of</td>
<td>Testing and developing new materials and</td>
</tr>
<tr>
<td>heritage-related problems</td>
<td>deterioration processes, subsequent preservation,</td>
<td>treatment methods</td>
</tr>
<tr>
<td></td>
<td>prediction of historic and modern materials’</td>
<td></td>
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<tr>
<td></td>
<td>behaviour, analysis and interpretation of data,</td>
<td></td>
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<tr>
<td></td>
<td>building conservation methods and materials</td>
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<tr>
<td>19. Train and share knowledge with heritage professionals</td>
<td>Apply teaching strategies</td>
<td>Advice owners on maintenance, repairs and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>preservation, and on suitability of projects</td>
</tr>
<tr>
<td></td>
<td></td>
<td>which require formal “listed” building consent</td>
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<tr>
<td>GOVERNANCE &amp; POLICY MAKING</td>
<td></td>
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<tr>
<td>20. Facilitate &amp; inform policy making</td>
<td>Government policy implementation</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Liaise with government officials</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Liaise with local authorities</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Maintain relationships with government agencies</td>
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<tr>
<td>21. Promote the values of heritage as a common good including</td>
<td>Knowledge of the economic benefits of built</td>
<td></td>
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<tr>
<td>stakeholders’ involvement in</td>
<td>heritage and innovative funding models</td>
<td></td>
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<tr>
<td>participatory governance and coordination of networks</td>
<td></td>
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<tr>
<td>22. Advise on most aspects of strategic planning including</td>
<td>Understand planning law and procedures</td>
<td></td>
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<tr>
<td>definition of conservation policies</td>
<td>Understand the preconditions for past and</td>
<td></td>
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<td></td>
<td>future changes in built environments, urban</td>
<td></td>
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<td></td>
<td>landscapes and cultural landscapes</td>
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</table>
Next steps

Assessment

WP2 maintains this tool can incorporate existing evidence produced by the sector to describe competencies profiles, as it reflect current heritage practice. The exercise illustrates the applicability and operability within existing frameworks and sectoral knowledge on heritage professions. The body of knowledge provided by those who work in the frontline - as their role evolves to meet sector, professional and societal needs - represents an essential input to update and identify heritage competences and profiles, both invisible, new or emerging.

Proposal

- CHARTER will work within the consortium to further develop a broad application of this model.

- Use such knowledge to support recommendations to EU bodies in the field of cultural policy, employment and professions, as in the field of Education and training, and LLL within the sector.

- Use the model and methodology within consortium partners, Alliance and beyond to map heritage practice and demonstrate heritage is a fully fledged sector on its own.

- Populate the model with input from consortium meetings, to fully describe the range of activities, tasks, and skills for each Function.

- Develop more samples of competences profiles from existing evidence and knowledge within the consortium.

- As a result it will be possible to provide quality data on heritage practice to support existing and future policies for the sector and classification frameworks.
References


ESCO (nd). *Skills and competences*. Available at: https://esco.ec.europa.eu/en/classification/skill_main

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OMC (2018). *Fostering cooperation in the European Union on skills, training and knowledge transfer in cultural heritage professions*. Available at: https://op.europa.eu/pt/publication-detail/-/publication/e38e8bb3-867b-11e9-9f05-01aa75ed71a1